**Advisory Committee Fall 2023 Minutes** Message Therapy Century City Center -Joe Chat Sumner Board Room Monday, September 11, 2023, 4:00 PM

#### **Members present:**

Dawn Thompson – Spa Bella David Washburn – Trinity Therapeutic

#### Vernon College Faculty/Staff

Melissa Williams Bettve Hutchins Andrea Sanchez Tracy Catlin Zachary Nguyen-Moore

#### **Members not Present:**

Dawn Rabideau – Azure Spa & Salon Chandra Dewbre Joan Horwitz Margie Reis Dell Blackwell – Back to Basics James Alexander – Back to Basics Sandi Stahr – North Texas Workforce Solutions

With insufficient members present available, the decision was made to hold the meeting without quorum with members present. Bettye Hutchins explained process of voting via email in the event any topics required vote.

Welcome and Introductions

Melissa Williams welcomed members and thanked them for returning, she invited members and VC staff to introduce themselves.

Purpose of Advisory Committee

After welcome and introduction, Bettye Hutchins reviewed the purpose of the committee and importance of input from local industry professionals to the Massage Therapy Program and VC.

Election of Vice Chair and Recorder

After purpose, decision was made to postpone elections of Vice Chair and Recorder and ask for volunteers when electronic vote was sent out.

Chair	Dawn Thompson
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Old Business/Continuing Business

Dawn Thompson asked if there was any old business to discuss. No old business to discuss.

Melissa Williams

**Bettye Hutchins** 

**Betty Hutchins** 

Dawn Thompson

#### New Business

With no old business to be discussed, Dawn Thompson moved to new business, beginning with review of program outcomes, etc.

#### \* Review program outcomes, assessment methods/results, and workplace competency

Dawn Thompson asked Melissa Williams to review the program outcomes and asked if there were any questions or suggestions.

#### **Program outcomes**

- 1. Perform therapeutic modalities of massage, including but not limited to Swedish, deep tissue, and sports.
- 2. Demonstrate knowledge and understanding of the legal, ethical, and business practices related to massage therapy.
- 3. Follow appropriate health and hygiene standards as required by TDLR regulations.
- 4. Performs procedures of business management pertaining to specifics of massage therapy.
- 5. Demonstrates knowledge of (OSHA) Occupational Safety and Health Administration requirements and all effective workplace safety programs and regulations.
- 6. Perform skills necessary for successful interview processes, resume writing, and communication skills to self-market for employment.

#### **♦** Approve program outcomes

No changes were made to program outcomes; Committee voted via email to approve program outcomes as presented.

Dawn Thompson asked Melissa Williams to review assessment methods and results.

#### ★ Approve assessment methods and results

Instructor Approach

1. Lecture, discussion, use of charts, graphs, board work, overhead film illustrations, video tapes, DVDs, and/or other media will be used to enhance the learning process.

- 2. Use of visual aids is essential.
- 3. Give any pertinent handout material.
- 4. Review and summarize information outlined in class.
- 5. Assign homework and reading material for next class.
- 6. Instructor will answer student questions and provide clarification as needed.

7. Instructor will demonstrate on a living model the entire sequence of massage, the specific movements of massage, and the range of motion movements used in Swedish massage.

8. Instructor will assist each student in developing the ability to perform each massage movement.

9. Instructor will assist each student in a practical experience of the class material

10. Incorporate the FSMTB practice assessment to help prepare for the licensure exam.

After reviewing outcomes of the FSMTB practice assessment, it was suggested by Bettye Hutchins that it be kept as a tool for practice rather than a requirement. No changes were made to assessment methods and results; Committee voted via email to approve assessment methods as presented.

- ★ Approval of workplace competency (course or exam) N/A
- **◆ Program Specific Accreditation Information and Requirements (if applicable)** N/A

#### **Review program curriculum/courses/degree plans**

No discussion was necessary regarding workplace competency or program specific accreditation information and requirements, Dawn Thompson proceeded to ask Melissa Williams to review any updates made to curriculum/courses/degree plans.

# Massage Therapy, Certificate of Achievement

**Continuing Education CIP 51.3501** Instructional Location – Century City Center Probable Completion Time - 9 months

#### **First Semester**

LEAD 1000	Workforce Development with Critical Thinking	32 Class Hours			
MSSG 1013	Anatomy and Physiology for Massage	100 Class Hours			
MSSG 1011	Massage Therapy Fundamentals I	100 Class Hours			
Second Semester					
MSSG 2011	Massage Therapy Fundamentals II	100 Class Hours			
MSSG 1007	Business Practices and Professional Ethics	50 Class Hours			
MSSG 2014	Pathology for Massage	40 Class Hours			
MSSG 2013	Massage Kinesiology	60 Class Hours			
MSSG 1005	Hydrotherapy/Therapeutic Modalities	20 Class Hours			
MSSG 1009	Massage Health and Hygiene	20 Class Hours			
MSSG 2086	Internship-Massage Therapy/Therapeutic Massage	50 Class Hours			

Course descriptions and learning outcomes provided as a separate document.

#### **\*** Approve program revisions (if applicable)

Melissa Williams provided explanation of change in order of courses to the program; per TDLR, Anatomy and Physiology for Massage was moved to the beginning of the program. Though the order of courses was rearranged, there were no changes to the curriculum; Committee voted via email to approve curriculum as presented. Dawn Thompson moved on to discuss the 2023-2024 SCANS, General Education, Program Outcomes, and Institutional Outcome Matrices.

#### ★ Approve 2023-2024 SCANS, General Education, Program Outcomes, and Institutional Outcome Matrices.

Dawn Thompson asked Bettye Hutchins to explain the SCANS, General Education, Program Outcomes, and Institutional Outcome Matrices. The program has to work under three umbrellas: 1. Local or Vernon College, 2. State or THECB Texas Higher Education Coordinating Board, and 3. Federal. To ensure the Program is following all rules and regulations, Vernon College uses matrices to map the requirements back to the courses.

SCANS Matrix: The SCANS (Secretary's Commission on Achieving Necessary Skills) Matrix represents the 8 Federal requirements that must be taught. The matrix shows how we are mapping them back to each of the courses in the program.

**Program:** Massage Therapy Award: Massage Therapy Certificate of **Credential: Certificate of Achievement** Achievement Cip: 51.3501 LIST OF ALL COURSES REQUIRED AND IDENTIFIED CORE OBJECTIVES SCANS COMPETENCIES **Course Number Course Title** 4 5 6 7 1 2 3 8 Х Х MSSG 1011 Х X Х Х X Х Massage Therapy Fundamentals I Х Х Х Х Х MSSG 1013 Anatomy and Physiology for Massage Х Х Х Х X Х Х **Business Practices and Professional Ethics** Х MSSG 1007 Х Х MSSG 2014 Х Pathology for Massage | X | x | x | x Workforce Development With Critical Thinking Х Х Х Х LEAD 1000 X X Х Х Х X Х X | MSSG 2011 Massage Therapy Fundamentals II Х Х Х MSSG 2013 Kinesiology for Massage Х X Х XX X Х Hydrotherapy/Therapeutic Modalities Х MSSG 1005 Х Х Х Х Х Х Health and Hygiene MSSG 1009 Х Х Х Х Х Х Х Internship-Massage Therapy/Therapeutic Massage Х MSSG 2086 8. BASIC USE OF COMPUTERS 7. WORKPLACE COMPETENCIES 6. PERSONAL QUALITIES **5. THINKING SKILLS** 4. SPEAKING AND LISTENING **3. ARITHMETIC OR MATHEMATICS** 2. WRITING 1. READING

General Education Matrix: The General Education Matrix is state mandated. You will see the 6 requirements that the college is tasked with teaching and how they map back to the courses.

Program: Massage Therapy					era	ру						
Awa	Award: Massage Therapy Certificate of					Certificate of	Credential: Certificate of Achievement					
	Achievement											
Cip:	Cip: 51.3501											
				LIS	ТО	F ALL COURSES	REQUIRED AND IDENTIFIED CORE OBJECTIVES					
	GENERAL EDUCATION CORE OBJECTIVES Number						Course Title					
1	2	3	4	5	6							
X	Х	X	Х	Х	X	MSSG 1011	Massage Therapy Fundamentals I					
X	Х	Х				MSSG 1013	Anatomy and Physiology for Massage					
X	Х	X	Х	Х	X	MSSG 1007	Business Practices and Professional Ethics					
X	Х	X				MSSG 2014	Pathology for Massage					
X	Х	Х	Х	Х	X	LEAD 1000	Workforce Development With Critical Thinking					
X	Х	Х	Х	Х	X	MSSG 2011	Massage Therapy Fundamentals II					
X	Х	Х			Х	MSSG 2013	Kinesiology for Massage					
X	Х	Х			X	MSSG 1005	Hydrotherapy/Therapeutic Modalities					
X	Х	Х			X	MSSG 1009	Health and Hygiene					
X	Х	Х	Х	Х	X	MSSG 2086	Internship-Massage Therapy/Therapeutic Massage					
				6. Personal Responsibility								
			5. Social Responsibility									
			4.	Team	wor	k						
		3. I	Emp	irical	and	Quantitative S	kills					
	2. (	Com	mur	icatio	on S	kills						
1. Cr	itica	al Thi	inkir	ng Ski	lls							

Program Outcomes Matrix: The Outcomes Matrix represents the Vernon College mandated requirements. They are the Program outcomes just approved and how they map back to the courses.

Program: Massage Therapy													
Award: Massage Therapy Certificate of Achievement						Credential: Certificate of Achievement							
			Achie	eveme	nt								
Сір	: 51.3	501											
			LI	ST OF	ALL CO	URSES REQUIRED AN	ID IDENTIFIED CORE OBJECTIVES						
P	Progr	am C	Dutco	omes		Course Number	Course Title						
1	2	3	4	5	6								
Х	X	X		X		MSSG 1011	Massage Therapy Fundamentals I						
Х	X	X		X		MSSG 1013	Anatomy and Physiology for Massage						
	X		X		Х	MSSG 1007 Business Practices and Professional Ethics							
Х	X	X		X		MSSG 2014 Pathology for Massage							
		X		X		LEAD 1000 Workforce Development With Critical Thinki							
Х	X	X		x		MSSG 2011 Massage Therapy Fundamentals II							
Х	X	X		X		MSSG 2013 Kinesiology for Massage							
Х	X	X		х		MSSG 1005 Hydrotherapy/Therapeutic Modalities							
Х	X	X		Х	Х	MSSG 1009 Health and Hygiene							
х	x	x	x	x	х	MSSG 2086 Internship-Massage Therapy/Therapeutic Massage							
					writir	ig, and communication	/ for successful interview processes, resume n skills to self-market for employment.						
			5. Demonstrates knowledge of (OSHA) Occupational Safety and Health Administration requirements and all effective workplace safety programs and regulations.										
					ns proc	edures of business ma	anagement pertaining to the specifics of massage						
	therapy.												
		3. F	OIIOW	i appro	opriate	nealth and hygiene st	andards as required by TDLR regulations.						
	2. [	i Demo	nstra	te kno	wledge	and understanding o	f the legal, ethical, and business practices related						
	to r	nassa	age th	nerapy		-							
		m the	erape	utic m	odalitie	s of massage, includi	ng but not limited to Swedish, deep tissue, and						
spo	ports.												

Institutional Outcomes Matrix: The Institutional Outcomes Matrix represents the Vernon College mandated requirements. This matrix represents how the program outcomes map back to the institutional outcomes/general education outcomes.

Program: MassageTherapyAward: MassageTherapy Certificate of										
						Credential: Certificate of Achievement				
Ach	ieven	nent								
Cip	51.3	501								
					LIST	OF ALL COURSES REQUIRED AND IDENTIFIED CORE OBJECTIVES				
Pro	gran	ו Out	com	ies		General Education Outcomes				
1	2	3	4	5	6					
Х	Х	Х	Х	X	Х	Critical Thinking Skills				
Х	Х	Х	Х	Х	Х					
Х	Х	Х	Х	X	Х	Empirical and Quantitative Skills				
Х	Х	Х	Х	X		Teamwork				
Х	Х	Х	Х	X	Х	Social Responsibility				
Х	Х	Х	Х	X	X Personal Responsibility					
			6. Perform skills necessary for successful interview processes, resume writing, and communication skills to self-market for employment.							
	5. Demonstrates knowledge of (OSHA) Occupational Safety and Health Administration requirements and all effective workplace safety programs and regulations.									
		4. Performs procedures of business management pertaining to specifics of massage therapy.								
	3. Follow appropriate health and hygiene standards as required by state regulations.									
	2. Demonstrate knowledge and understanding of the legal, ethical, and business practices related to massage therapy									
	1. Perform therapeutic modalities of massage, including but not limited to Swedish, deep tissue, and sports									

No changes were made to the SCANS, General Education, Program Outcomes, and Institutional Outcome Matrices; Committee voted via email to approve matrices as presented. Dawn Thompson moved on to program statistics.

# Program statistics: Graduates (from previous year/semester), current majors, current enrollment

Dawn Thompson asked Melissa Williams to review the program statistics. After review, there was no further discussion or recommendations. Dawn Thompson moved on to local demand.

- Program Statistics: N/A
  - Graduates 2022-2023: 5
  - Enrollment Spring 2023: 5
  - Enrollment Fall 2023: 10 Applications, 9 confirmed

# \* Local Demand

Dawn Thompson asked Bettye Hutchins to review local demand. Bettye Hutchins reviewed the following information taken from O\*NET and asked for feedback in accuracy regarding local pay and job openings.

Occupation	National Median Wage	State Median Wage	Local Median Wage	Current /Projected Job openings (annual)	Projected Growth (annual)			
Column1	Column2	Column3	Column4	Column5	Column6			
					39.89%			
	\$27.43 /hr.	\$25.75 /hr	\$20.00 /hr.	1,251	(state)			
Massage	\$52,666	\$49,432	\$38104	(state)	2.448%			
Therapy	/annual	/annual	annual	11 (local)	(local)			
*Labor Market Outlook ( O*NET )								

After discussion, Dawn Thompson moved on to evaluation of facilities, equipment, and technology.

# **Evaluation of facilities, equipment, and technology.** Recommendation for the acquisition of new equipment and technology.

Dawn Thompson asked Melissa Williams to review evaluation of facilities, equipment, and technology. Melissa Williams began by extending an invite to all members to contact her to request a tour of the facility, then continued on to review recent equipment acquisitions and facility updates.

New equipment purchased and facility upgrades for the program:

- New hydrocollator purchased to replace the last one that rusted out.
- New curtains and accessories to give the lab a more spa like feel.

Dawn Thompson asked for any suggestions and David Washburn recommended looking for A&P study apps; Melissa Williams will be coordinating with the VC Nursing department to select appropriate apps. David Washburn offered to donate back-issued professional massage/medical journals for students; this would serve as the beginnings of a massage therapy student resource library to help keep up with changes in regulations, work opportunities, and other various "industry related" developments. After discussion, Dawn Thompson moved on to external learning experiences, etc.

# **\*** External learning experiences, employment, and placement opportunities

Dawn Thompson asked Melissa Williams to review external learning experiences, employment, and placement opportunities.

**Faculty:** "Vernon College offers a job board on the website. Businesses can contact Career Services. VC also subscribes to a service called GradCast. Within this program, over 600,000 business and industry contacts are available to the graduates to send up to 100 free resumes within a set zip code. If you would like to have your business as part of that database, please contact Bettye Hutchins at, <u>bhutchins@vernoncollege.edu</u>."

Placement Rate of Program Completers by Reporting Year [1]												
	2021-2022 2022-2023 2023-2024 3-Y					lear Average						
Program	Plc	Cmp	%	Plc	Cmp	%	Plc	Cm p	%	Plc	Cmp	%
	10	9	90%	5	5	100%						

*After review, there was no further discussion. With no professional development to discuss, Dawn Thompson moved on to promotion and publicity.* 

### \* Professional development of faculty and recommendations

N/A

#### Promotion and publicity (recruiting) about the program to the community and to business and industry

Dawn Thompson asked Melissa Williams to review promotion and publicity.

- Facebook
- Website
- KFDX
- Channel 6
- Fliers
- CTE brochures
- Virtual events through Region 9 and TWC
- Art Walk

Melissa Williams reviewed multiple promotion methods, including social media, Jr high and high school visits by our CTE Navigator - Tracy Catlin, and a very successful night at the Art Walk which the students signed up 120 clients in two hours. Dawn Thompson asked for any further discussion or suggestions. David Washburn suggested looking at volunteering during the Hotter 'N'Hell 100 bike race for both sports massage experience as well as a recruiting opportunity. It was also suggested by Dawn Thompson that we look more in depth at recruiting opportunities with the WFISD CEC high school cosmetology program, which CTE Navigator -Tracy Catlin will pursue upon meeting the new CEC principal. After discussion, Dawn Thompson moved on to special populations.

# **Serving students from special populations:**

Dawn Thompson asked Melissa Williams to explain the services available to Vernon College students and updated definitions of special populations.

Vernon College is an open enrollment college. The Proactive Assistance for Student Services (PASS) department offers many services for documented disabilities such as but not limited to quiet testing, longer testing times, interpreters, and special equipment.

Vernon College has a program titled "New Beginnings" for students who qualify to receive transportation, childcare, and/or textbook loans. Perkins funding is also offering assistance to break down barriers such as uniform, supply, equipment costs.

Peer to Peer mentoring, tutoring (online and in person), resume building, student success series, and counseling are just a few of the other options/services available to students.

- 1. Special populations new definitions:
  - a. Individuals with disabilities;
  - b. Individuals from economically disadvantaged families, including low-income youth and adults;
  - c. Individuals preparing for non-traditional fields: insert male/female ratio
  - d. Single parents, including single pregnant women;
  - e. Out-of-workforce individuals;
  - f. English learners;
  - g. Homeless individuals described in section 725 of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11434a);
  - h. Youth who are in, or have aged out of, the foster care system; and
  - i. Youth with a parent who—
    - i. is a member of the armed forces (as such term is defined in section 101(a)(4) of title 10, United States Code);
    - ii. is on active duty (as such term is defined in section 101(d)(1) of such title).

With no further discussion or recommendations regarding special populations, Dawn Thompson moved on to the CLNA survey.

# **CLNA Survey:**

Dawn Thompson asked Bettye Hutchins to explain the purpose of the CLNA survey (administered at each program's annual advisory committee meeting, every two years, for use in required reporting) and then administered the survey.

# \* Adjourn:

*After the CLNA survey, Dawn Thompson asked if there were any additional remarks or suggestions. With no further discussion, the meeting was adjourned at 5:50pm.* 

Recorder Signature	Date	Next Meeting: Fall 2024
Dawn Thompson	3/27/24	